

# Basics of Search Engine Optimization & Content Creation in CRM

Lecture Title: Tutorial 1



Lecturer: PIERRE PORTELLI

Date: 04.02.2025

# TUTORIAL 1

## Back-Link Building:

The **Skyscraper Technique**, coined by Brian Dean of Backlinko, is a link-building strategy that involves finding content in your niche that has attracted a significant number of links, creating better content on the same topic, and then reaching out to websites that have linked to the original content to suggest linking to your superior version instead. This method is based on the idea that content creators are always looking to link to the best resources available, so improving upon existing popular content can earn you those links.



# TUTORIAL 1



# TUTORIAL 1

## Back-Link Building - Skyscraper Examples:

**Ahrefs** conducted an in-depth analysis of the Skyscraper Technique by creating an exceptional piece of content on a topic that had already proven popular — "Google's 200 Ranking Factors."

After publishing their more detailed and up-to-date version, Ahrefs contacted sites that had linked to similar but inferior articles.

The Ahrefs guide received a significant boost in organic traffic and earned a substantial number of new backlinks, demonstrating the technique's effectiveness even in highly competitive niches.



# TUTORIAL 1

## Back-Link Building - Skyscraper Examples:

**Health Ambition**, a health and wellness site, applied the Skyscraper Technique to increase its organic traffic.

They spotted an opportunity in a popular but outdated post about "juicing for weight loss" on another site. By creating a more detailed, better-researched, and visually appealing article, they positioned themselves as the new go-to resource on the topic.

Their updated post garnered numerous backlinks from sites that had linked to the original article, leading to a marked increase in organic traffic.



# TUTORIAL 1

## What Is a Squeeze Page?

A Squeeze Page (also known as a “landing page” or “lead page”) is a webpage designed specifically to collect email addresses from visitors.

The “squeeze” name stems from the fact that the page provides limited options, which can “squeeze” an email address out of potential subscribers.



# TUTORIAL 1

**BACKLINKKO**

**CREATE A  
SQUEEZE PAGE  
THAT CONVERTS  
AT 21.7%**

# TUTORIAL 1

**QUIZ**





# TUTORIAL 1

## QUIZ:

1. What is the importance of keyword research in SEO?
  - A) To increase website speed
  - B) To identify phrases people use in search engines
  - C) To create a better website layout
  - D) To choose better words for your website



# TUTORIAL 1

## QUIZ:

1. What is the importance of keyword research in SEO?

- A) To increase website speed
- B) To identify phrases people use in search engines
- C) To create a better website layout
- D) To choose better words for your website



# TUTORIAL 1

## QUIZ:

What type of content aims to answer specific questions users might have?

- A) Promotional content
- B) Informational content
- C) Transactional content
- D) Navigational content



# TUTORIAL 1

## QUIZ:

What type of content aims to answer specific questions users might have?

- A) Promotional content
- B) **Informational content**
- C) Transactional content
- D) Navigational content



# TUTORIAL 1

## QUIZ:

What is the main goal of link building in SEO?

- A) To control website traffic
- B) To make the website look better
- C) To improve search engine rankings
- D) To remove bad links



# TUTORIAL 1

## QUIZ:

What is the main goal of link building in SEO?

- A) To control website traffic
- B) To make the website look better
- C) To improve search engine rankings
- D) To remove bad links



# TUTORIAL 1

## QUIZ:

How can CRM data enhance SEO strategy?

- A) By slowing down the website
- B) By providing insights into customer behaviour
- C) By writing content through AI
- D) By creating backlinks for more targeted content creation



# TUTORIAL 1

## QUIZ:

How can CRM data enhance SEO strategy?

- A) By slowing down the website
- B) **By providing insights into customer behaviour**
- C) By writing content through AI
- D) By creating backlinks for more targeted content creation





# TUTORIAL 1

## QUIZ:

What feature of Google Analytics helps understand which channels drive the most traffic?

- A) Realtime
- B) Conversions
- C) Acquisition
- D) Audience



# TUTORIAL 1

## QUIZ:

What feature of Google Analytics helps understand which channels drive the most traffic?

- A) Realtime
- B) Conversions
- C) **Acquisition**
- D) Audience



# TUTORIAL 1

## QUIZ:

What is a primary goal of content marketing?

- A) To have as many targeted ads as possible
- B) To increase profit at all costs
- C) To engage and educate a target audience
- D) To make websites wholesome



# TUTORIAL 1

## QUIZ:

What is a primary goal of content marketing?

- A) To have as many targeted ads as possible
- B) To increase profit at all costs
- C) To engage and educate a target audience
- D) To make websites wholesome



# TUTORIAL 1

## QUIZ:

What is the primary purpose of the 'alt' attribute in an image tag?

- A) To make the image load faster
- B) To provide information for search engines
- C) To increase the image size
- D) To circumvent search engine optimization rules



# TUTORIAL 1

## QUIZ:

What is the primary purpose of the 'alt' attribute in an image tag?

- A) To make the image load faster
- B) To provide information for search engines
- C) To increase the image size
- D) To circumvent search engine optimization rules



# TUTORIAL 1

## QUIZ:

Which content type is specifically designed to showcase a user's experience with a product or service?

- A) Blog post
- B) Infographic
- C) Case study
- D) Tutorial



# TUTORIAL 1

## QUIZ:

Which content type is specifically designed to showcase a user's experience with a product or service?

- A) Blog post
- B) Infographic
- C) **Case study**
- D) Tutorial





# TUTORIAL 1

## QUIZ:

How can social media directly impact your site's SEO performance?

- A) By directly boosting your site's search engine rankings
- B) By increasing site traffic through shares and visibility
- C) By changing your site's colour scheme
- D) By creating links to add credibility to your website



# TUTORIAL 1

## QUIZ:

How can social media directly impact your site's SEO performance?

- A) By directly boosting your site's search engine rankings
- B) **By increasing site traffic through shares and visibility**
- C) By changing your site's colour scheme
- D) By creating links to add credibility to your website



# TUTORIAL 1

## QUIZ:

How can CRM data improve SEO content strategy?

- A) By randomly selecting keywords
- B) By decreasing website speed
- C) By ignoring customer data
- D) By collecting customer behaviour



# TUTORIAL 1

## QUIZ:

How can CRM data improve SEO content strategy?

- A) By randomly selecting keywords
- B) By decreasing website speed
- C) By ignoring customer data
- D) **By collecting customer behaviour**



# TUTORIAL 1

## QUIZ:

What is the primary function of the Google Search Console?

- A) To design websites
- B) To monitor a website in search results
- C) To host websites
- D) To create a dashboard based on search queries



# TUTORIAL 1

## QUIZ:

What is the primary function of the Google Search Console?

- A) To design websites
- B) To monitor a website in search results
- C) To host websites
- D) To create a dashboard based on search queries



# TUTORIAL 1

## QUIZ:

Which one is an example of a 'black hat' SEO technique?

- A) Keyword research
- B) Creating a slick black-style design
- C) Using hidden text or links
- D) Making a website mobile-first



# TUTORIAL 1

## QUIZ:

Which one is an example of a 'black hat' SEO technique?

- A) Keyword research
- B) Creating a slick black-style design
- C) **Using hidden text or links**
- D) Making a website mobile-first





# TUTORIAL 1

## QUIZ:

Which statement about 'voice search optimisation' is true?

- A) It involves optimising for natural language queries
- B) It is irrelevant in today's SEO strategies
- C) It focuses on shorter keywords and phrases
- D) It's only applicable to verbal queries on mobile



# TUTORIAL 1

## QUIZ:

Which statement about 'voice search optimisation' is true?

- A) *It involves optimising for natural language queries*
- B) It is irrelevant in today's SEO strategies
- C) It focuses on shorter keywords and phrases
- D) It's only applicable to verbal queries on mobile



# TUTORIAL 1

## QUIZ:

What is the primary goal of a 'call to action' (CTA) in content marketing?

- A) To fill space at the end of an article
- B) To direct to the next step
- C) To conform with the design
- D) To summarise the content



# TUTORIAL 1

## QUIZ:

What is the primary goal of a 'call to action' (CTA) in content marketing?

- A) To fill space at the end of an article
- B) To direct to the next step
- C) To conform with the design
- D) To summarise the content



# TUTORIAL 1

## QUIZ:

What is 'domain authority' (DA)?

- A) A prediction about ranking
- B) The authority of a domain name registrar
- C) The legal authority to use a domain name
- D) A government regulation on domain names



# TUTORIAL 1

## QUIZ:

What is 'domain authority' (DA)?

- A) A prediction about ranking
- B) The authority of a domain name registrar
- C) The legal authority to use a domain name
- D) A government regulation on domain names



# TUTORIAL 1

## QUIZ:

What does 'PPC' stand for in digital marketing?

- A) Personalized Product Creation
- B) Pay Per Click
- C) Product Price Comparison
- D) Pay Per Content



# TUTORIAL 1

## QUIZ:

What does 'PPC' stand for in digital marketing?

- A) Personalized Product Creation
- B) **Pay Per Click**
- C) Product Price Comparison
- D) Pay Per Content





# TUTORIAL 1

## QUIZ:

Which platform is primarily used for B2B marketing?

- A) Instagram
- B) Snapchat
- C) LinkedIn
- D) TikTok



# TUTORIAL 1

## QUIZ:

Which platform is primarily used for B2B marketing?

A) Instagram

B) Snapchat

C) **LinkedIn**

D) TikTok



# TUTORIAL 1

## QUIZ:

What is 'content marketing'?

- A) The process of buying and selling digital content
- B) A marketing technique of creating consistent content
- C) The practice of making all website with high quality content
- D) Marketing content only through email newsletters



# TUTORIAL 1

## QUIZ:

What is 'content marketing'?

- A) The process of buying and selling digital content
- B) **A marketing technique of creating consistent content**
- C) The practice of making all website with high quality content
- D) Marketing content only through email newsletters



# TUTORIAL 1

## QUIZ:

What function does the 'meta description' serve on a web page?

- A) It increases the page loading speed
- B) It serves as a brief summary
- C) It's used to add keywords for search engines
- D) It changes the content's font and style



# TUTORIAL 1

## QUIZ:

What function does the 'meta description' serve on a web page?

- A) It increases the page loading speed
- B) **It serves as a brief summary**
- C) It's used to add keywords for search engines
- D) It changes the content's font and style



# TUTORIAL 1

## QUIZ:

What does SERPs stand for?

- A) Server Encryption Relay Protocols
- B) Search Engine Results Pages
- C) Social Engagement Rating Points
- D) Search Engine Referral Process



# TUTORIAL 1

## QUIZ:

What does SERPs stand for?

- A) Server Encryption Relay Protocols
- B) Search Engine Results Pages
- C) Social Engagement Rating Points
- D) Search Engine Referral Process





# TUTORIAL 1

## QUIZ:

Which HTML tag is used to define the most important heading?

- A) ``<head>``
- B) ``<h1>``
- C) ``<header>``
- D) ``<h_a>``



# TUTORIAL 1

## QUIZ:

Which HTML tag is used to define the most important heading?

A) ``<head>``

B) ``<h1>``

C) ``<header>``

D) ``<h_a>``



# TUTORIAL 1

## QUIZ:

What does 'long-tail keyword' refer to?

- A) A keyword with high search volume
- B) A keyword that is longer than the URL
- C) A specific longer keyword with high intent
- D) A keyword used in the tail of the heading



# TUTORIAL 1

## QUIZ:

What does 'long-tail keyword' refer to?

- A) A keyword with high search volume
- B) A keyword that is longer than the URL
- C) **A specific longer keyword with high intent**
- D) A keyword used in the tail of the heading



# TUTORIAL 1

## QUIZ:

What is the Skyscraper Technique?

- A) A method for building infinite websites
- B) A strategy for quality content to earn backlinks
- C) A technique used in Microsoft 360 to create backlinks
- D) A method for coding websites faster



# TUTORIAL 1

## QUIZ:

What is the Skyscraper Technique?

- A) A method for building infinite websites
- B) **A strategy for quality content to earn backlinks**
- C) A technique used in Microsoft 360 to create backlinks
- D) A method for coding websites faster



# TUTORIAL 1

## QUIZ:

Which of the following is considered a 'white hat' link-building strategy?

- A) Buying links from 'whitehat.com'
- B) Creating high-quality content that naturally earns links
- C) Using automated programs to create links
- D) Spamming forums with links



# TUTORIAL 1

## QUIZ:

Which of the following is considered a 'white hat' link-building strategy?

- A) Buying links from 'whitehat.com'
- B) **Creating high-quality content that naturally earns links**
- C) Using automated programs to create links
- D) Spamming forums with links





# TUTORIAL 1

## QUIZ:

What role does content play in CRM?

- A) No role
- B) To decrease customer satisfaction
- C) To provide value and engage customers
- D) To increase website loading times



# TUTORIAL 1

## QUIZ:

What role does content play in CRM?

- A) No role
- B) To decrease customer satisfaction
- C) To provide value and engage customers
- D) To increase website loading times



# TUTORIAL 1

## QUIZ:

In GA4, what represents user interactions on a website?

- A) Pixels
- B) Events
- C) Sessions
- D) Hits



# TUTORIAL 1

## QUIZ:

In GA4, what represents user interactions on a website?

- A) Pixels
- B) **Events**
- C) Sessions
- D) Hits



# TUTORIAL 1

## QUIZ:

Which metric is important to assess the effectiveness of content marketing?

- A) Check-Out
- B) Engagement rate
- C) Google Analytics
- D) Unique Visitors



# TUTORIAL 1

## QUIZ:

Which metric is important to assess the effectiveness of content marketing?

- A) Check-Out
- B) Engagement rate
- C) Google Analytics
- D) Unique Visitors



# TUTORIAL 1

## QUIZ:

What is 'evergreen content'?

- A) Content about the environment
- B) Content that is always relevant to readers
- C) Content that only goes viral
- D) Annual financial reports



# TUTORIAL 1

## QUIZ:

What is 'evergreen content'?

- A) Content about the environment
- B) **Content that is always relevant to readers**
- C) Content that only goes viral
- D) Annual financial reports





# TUTORIAL 1

## QUIZ:

Which content type is best suited for explaining complex topics in a visual and straightforward manner?

- A) Memes
- B) Infographics
- C) White papers
- D) Press releases



# TUTORIAL 1

## QUIZ:

Which content type is best suited for explaining complex topics in a visual and straightforward manner?

- A) Memes
- B) **Infographics**
- C) White papers
- D) Press releases



# TUTORIAL 1

## QUIZ:

Which CRM data point is crucial for personalising email marketing campaigns?

- A) URL
- B) CTR
- C) Purchase history
- D) Insights



# TUTORIAL 1

## QUIZ:

Which CRM data point is crucial for personalising email marketing campaigns?

- A) URL
- B) CTR
- C) **Purchase history**
- D) Insights



# TUTORIAL 1

## QUIZ:

Why is mobile optimisation important for SEO?

- A) Mobile traffic is more complicated than desktop
- B) It makes no difference
- C) Because Google uses mobile-first indexing
- D) People use mobiles more than desktop



# TUTORIAL 1

## QUIZ:

Why is mobile optimisation important for SEO?

- A) Mobile traffic is more complicated than desktop
- B) It makes no difference
- C) **Because Google uses mobile-first indexing**
- D) People use mobiles more than desktop



# TUTORIAL 1

## QUIZ:

What does 'user intent' refer to in SEO?

- A) The webmasters' intend
- B) The underlying reason behind a query
- C) The intent of search engines
- D) The purpose of SEO audits



# TUTORIAL 1

## QUIZ:

What does 'user intent' refer to in SEO?

- A) The webmasters' intend
- B) **The underlying reason behind a query**
- C) The intent of search engines
- D) The purpose of SEO audits





# TUTORIAL 1

## QUIZ:

Why is it important to use 'alt text' for images on a website?

- A) To make the site load faster
- B) To improve the site's aesthetic
- C) To improve web accessibility
- D) To increase the image's resolution



# TUTORIAL 1

## QUIZ:

Why is it important to use 'alt text' for images on a website?

- A) To make the site load faster
- B) To improve the site's aesthetic
- C) To improve web accessibility
- D) To increase the image's resolution



# Basics of Search Engine Optimization & Content Creation in CRM

**THANK YOU FOR TODAY**



**Lecturer: PIERRE PORTELLI**

**Date: 04.02.2025**